Making Difficult Conversations Easier
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Bibliography

This material has all been developed as part of the Harvard Negotiation Project.
https://www.pon.harvard.edu/research_projects/harvard-negotiation-project/hnp/


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Seminary professor and Catholic lay woman Ann Garrido has adapted this material in a small volume I highly recommend. Beginning this fall, LTSS is using it with all of our first-year field education students.