

Making Difficult Conversations Easier  
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### Bibliography

This material has all been developed as part of the Harvard Negotiation Project.

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Seminary professor and Catholic lay woman Ann Garrido has adapted this material in a small volume I highly recommend. Beginning this fall, LTSS is using it with all of our first-year field education students.

Garrido, Ann M. *Redeeming Conflict: 12 Habits for Christian Leaders*. Notre Dame, IN: Ave Maria Press, 2016. (See [www.anngarrido.com](http://www.anngarrido.com).)